DEPUTY REGISTRAR

REQUEST FOR PROPOSALS

2025 FORMS

AND

INSTRUCTIONS

3.0 PERSONAL CHECKLIST

| Proposer's Full Legal Name | |
|-----------------------------------|--|
| | |

Proposer Number (BMV use only)

Proposer Number (BMV use only) ________
INSTRUCTIONS: You must submit one original of this form and all documents listed on this form as appropriate based on your status as a proposer (individual, county auditor, clerk of courts or nonprofit corporation). Even if you are submitting more than one proposal, only one original of these forms are required. Please submit via email in accordance with the RFP instructions.

| INDIVIDUAL | √ | BMV | COUNTY AUDITOR OR CLERK OF COURTS | √ | BMV | NONPROFIT CORPORATION | √ | BMV |
|---|----------|-----|---|----------|-----|---|----------|-----|
| Form 3.0 Personal Checklist (this form) | | | Form 3.0 Personal Checklist (this form) | | | Form 3.0 Personal Checklist (this form) | | |
| Form 3.1 Personal Questionnaire | | | Form 3.1 Personal Questionnaire | | | Form 3.1 Personal Questionnaire | | |
| Form 3.2 Business and Employment Experience | | | Forms 3.2 Business and Employment Experience | | | Forms 3.2 Business and Employment Experience | | |
| Form 3.3 Customer Service Experience | | | Form 3.3 Customer Service Experience | | | Form 3.3 Customer Service Experience | | |
| Form 3.4 Start-Up Cost Funds on Deposit | | | N/A | х | 1 | Form 3.4 Start-Up Cost Funds on Deposit | | |
| Form 3.5 Political Contributions Report | | | N/A | X | 1 | Form 3.5 Political Contributions Report Nonprofit Corporation | | |
| N/A | x | 1 | N/A | X | 1 | Form 3.5 Political Contributions Report Chief Executive Officer | | |
| Form 3.6 Comprehensive Personnel Policy Agreement | | | Form 3.6 Comprehensive Personnel Policy Agreement | | | Form 3.6 Comprehensive Personnel Policy Agreement | | |
| Form 3.7 Security Plan Agreement | | | Form 3.7 Security Plan Agreement | | | Form 3.7 Security Plan Agreement | | |
| Form 3.8 Facility Maintenance Plan Agreement | | | Form 3.8 Facility Maintenance Plan Agreement | | | Form 3.8 Facility Maintenance Plan Agreement | | |
| Form 3.9 Involved and Invested in Your Business | | | Form 3.9 Involved and Invested in Your Business | | | Form 3.9 Involved and Invested in Your Business | | |
| Form 3.10(A) Affidavit of Individual | | | Form 3.10(B) Affidavit of Auditor or Clerk of Courts | | | Form 3.10(C) Affidavit of Nonprofit Corporation | | |
| 2025 Credit Report | | | N/A | х | 1 | 2025 Certificate of Good Standing | | |
| 2025 Local Law Enforcement Report | | | 2025 Local Law Enforcement Report | | | Articles of Incorporation | | |
| 2025 WebCheck Receipt | | | 2025 WebCheck Receipt | | | N/A | Х | 1 |
| Pre-approval Statement for \$25,000 Bond | | | Current Bond with BMV added as Additional Insured | | | Pre-approval Statement for \$25,000 Bond | | |
| INDIVIDUAL | | | COUNTY AUDITOR OR CLERK OF COURTS | | | NONPROFIT CORPORATION | | |

3.1 PERSONAL QUESTIONNAIRE

| 1. | List all location numbers for which the applicant intends to submit a proposal (limit six locations). Check the box underneath if proposing the location as a second site in addition to a current agency: |
|----|---|
| | |
| 2. | Full legal name of proposer |
| 3. | Proposer's street address |
| | City State Zip code |
| 4. | County of residence (nonprofit corporation county of operation) |
| 5. | Daytime telephone () Home telephone () |
| 6. | Proposer's driver's license number (nonprofit corporation N/A) |
| 7. | Spouse's name (nonprofit corporation N/A) |
| | Spouse's home street address (nonprofit corporation N/A) |
| | City State Zip code |
| 9. | Are you proposing as the owner of a minority business enterprise (MBE)? No Yes |
| 10 | D. Proposer is (check one and follow instructions): |
| | An individual person . These forms are designed to be self-explanatory for Proposers proposing as individual persons. Answer all questions as they apply to you personally. If a question does not apply to you, enter "N/A" or "Not applicable; |
| | The Clerk of Courts of County; |
| | The County Auditor of County. Answer all questions as they apply to you and your position as Clerk of Courts or County Auditor. If a question does not apply to you or your position, enter "N/A" or "Not applicable; |
| | A nonprofit corporation (NPC). An officer or an authorized agent should answer all questions and sign all documents on behalf of the NPC. The answers must refer to the NPC itself and not to the individual officers, agents, or employees of the NPC, unless otherwise specified. Many questions are not applicable to nonprofit corporations. To assist your responses, we have marked those questions "NPC N/A" meaning we believe the marked question is not applicable to most nonprofit corporations. Please answer all other questions unless clearly inapplicable. |

Form 3.1, Personal Questionnaire, Page 1 of 6 (2025)

| 11. A | . Are you currently serving in elective public office, other Auditor, either by election or appointment (includes precinct c | | • |
|-------|--|------------------|-------------------------|
| | | Yes | No |
| В | If YES, in what elective office are you serving? | | |
| C | If YES, date that you plan to leave this office? | | |
| 12. A | Are you currently running for any elective public office. (including precinct committee person)? (NPC N/A) | Yes | No |
| В | If YES, what office? | | |
| 13. A | . Are you currently a deputy registrar? | Yes | No |
| В | If YES, on what date does your contract expire? | | |
| С | If YES, have you served as a deputy registrar continuously since January 1, 1992? | No | Yes |
| 14. A | . Is your spouse currently a deputy registrar? (NPC N/A) | Yes | No |
| В | If YES, on what date does your spouse's contract expire? | | |
| daugł | ne following three questions, extended family includes your sater, father-in-law, mother-in-law, brother-in-law, sister-in-law, so Does any member of your extended family currently hold a | son-in-law, or d | aughter-in-law: |
| 10.11 | N/A) | 1 | No |
| В | If YES, list their name, relationship to you, whether you sh their contract expires here: | | |
| N | | Household | Contract Expires |
| | Yes | | |
| | Yes | No | |
| | Yes | No | |
| | Yes | No | |
| 16. A | To the best of your knowledge, will any member of your extensubmit a proposal in response to this RFP? (NPC N/A) | ided family | |
| | | Yes | No |

Form 3.1, Personal Questionnaire, Page 2 of 6 (2025)

| B. If YES, list their name, relationship | to you, and whether you | share the same l | nousehold: |
|---|----------------------------|------------------|------------------------|
| Name | Relationship | | Same Household |
| | | Y | es No |
| | | Y | es No |
| | | T 7 | es No |
| | | 3.7 | es No |
| 17. A. Is any member of your extended far Public Safety? (NPC N/A) | mily employed by any sub | | Ohio Department ofNo |
| B. If YES, list their name, relationship | to you, and the date they | became so emp | loyed: |
| Name | Relationship | | Employment Date |
| | | | |
| | | | |
| 18. A. Have you completed the Political C (NPC must submit one for NPC itse | 1 ' | | Yes |
| B. If "NO," are you applying as a Cler | k of Courts or County Au | ditor? No | Yes |
| 19. A. Are you an employee of the State of | f Ohio? (NPC N/A) | Yes | No |
| B. If "YES," will you resign, if appoint | ted? | No | Yes |
| 20. Are you an insurance company agent, v (NPC N/A) | vriting automobile insuran | Yes | No |
| 21. Has Proposer (including NPC and proposer of a crime punishable by death or in involving dishonesty or false statement | nprisonment in excess o | | |
| myorymg dishonosty or ruse statement | • | Yes | No |
| 22. As of the date of this certification compensation contributions, social sect the State of Ohio or any political subdivor locality within the United States? | urity payments, or worker | s' compensation | premiums either to |
| of founty within the office buttes: | | V | Ma |

| 23. Is Proposer willing and all policy of business liability hold the Department of Pu and the Registrar of Motor Revised Code 4503.03(C)? | property damage, and blic Safety, the Director Vehicles harmless u | d theft insurance satisfa or of Public Safety, the l pon claims for damages | ctory to the Bureau of N | e Registrar and Motor Vehicles, |
|--|--|---|-----------------------------|---------------------------------|
| 1001.03(c). | (County Truditon Cien | | 0 | Yes |
| 24. Is Proposer bondable as ou 4501:1-6-01(B)? | tlined in Ohio Adminis | | 0 | Yes |
| 25. Please provide the following provide educational information | | | | |
| High school diploma? | | No | 0 | Yes |
| High school name | | | | |
| City | State | | Zip |) |
| College name | | | | |
| City | State | | Zip | |
| Major | | Degree awarded | | |
| College name | | | | |
| City | State | | Zip | · |
| Major | | Degree awarded | | |
| 26. Computer experience. D computers? (Incumbent d nonprofit corporations, this the nonprofit corporation's | eputy registrars may s question should be an | take credit for operatin | ng BMV co | omputers. For |
| | | No | ο | Yes |

Form 3.1, Personal Questionnaire, Page 4 of 6 (2025)

| | ES" please explain all computer | | |
|--------------------------------------|--|---|--|
| | | | |
| | | | |
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| | | | |
| day pol una | ytime business hours and who litical contacts, or employees able to contact at least one per | of the Department of Public Safety (including BM rson or that person is unable to serve as a character. Nonprofit corporations should list references who a | not list relative MV). If we reference, y |
| day pol una ma the | ytime business hours and who litical contacts, or employees able to contact at least one per ay be evaluated unfavorably. It e nonprofit corporation's activit | o will serve as a character reference for you. Do not the Department of Public Safety (including Bharson or that person is unable to serve as a characte Nonprofit corporations should list references who atties. | not list relative MV). If we reference, y |
| day pol una ma the | ytime business hours and who litical contacts, or employees able to contact at least one per by be evaluated unfavorably. It is nonprofit corporation's activity Name | o will serve as a character reference for you. Do not of the Department of Public Safety (including Blurson or that person is unable to serve as a characte Nonprofit corporations should list references who atties. Daytime telephone number (| not list relative MV). If we reference, year familiar w |
| day pol una ma the | ytime business hours and who litical contacts, or employees able to contact at least one per ty be evaluated unfavorably. It is nonprofit corporation's activity. Name City City | o will serve as a character reference for you. Do not the Department of Public Safety (including Bharson or that person is unable to serve as a characte Nonprofit corporations should list references who atties. | not list relative MV). If we reference, year familiar w |
| day pol una ma the A. | ytime business hours and who litical contacts, or employees able to contact at least one per many be evaluated unfavorably. It is nonprofit corporation's activity. Name City List any special instructions for the contact of the c | o will serve as a character reference for you. Do not the Department of Public Safety (including Bharson or that person is unable to serve as a characte Nonprofit corporations should list references who atties. Daytime telephone number (State | not list relative MV). If we reference, year familiar w |
| day pol una ma the A. | ytime business hours and who litical contacts, or employees able to contact at least one per many be evaluated unfavorably. It is nonprofit corporation's activity. Name City List any special instructions for the contact of the c | o will serve as a character reference for you. Do not the Department of Public Safety (including Blurson or that person is unable to serve as a characte Nonprofit corporations should list references who atties. Daytime telephone number (State Daytime telephone number (Daytime telephone number (| oot list relative MV). If we reference, year familiar we stand the standard |
| day pol una ma the A. | ytime business hours and who litical contacts, or employees able to contact at least one per by be evaluated unfavorably. It is nonprofit corporation's activity. Name City List any special instructions for the component of t | o will serve as a character reference for you. Do not the Department of Public Safety (including Blurson or that person is unable to serve as a characte Nonprofit corporations should list references who atties. Daytime telephone number (State Daytime telephone number (Daytime telephone number (| oot list relative MV). If we reference, year familiar we stand the standard |
| day pol una ma the A. | ytime business hours and who litical contacts, or employees able to contact at least one per by be evaluated unfavorably. It is nonprofit corporation's activity Name City List any special instructions for the City | o will serve as a character reference for you. Do not the Department of Public Safety (including BM reson or that person is unable to serve as a characte Nonprofit corporations should list references who atties. Daytime telephone number (State Daytime telephone number (State Daytime telephone number (State State | not list relative MV). If we reference, year familiar w |

Form 3.1, Personal Questionnaire, Page 5 of 6 (2025)

28. Employment, management, supervisory, and business experience. Each Proposer's experience is one of the most important factors to be considered in the award of deputy registrar contracts. For the purposes of this RFP, experience gained prior to the year 1990 will not be evaluated or considered. Please provide a professional resume, in chronological order (no earlier than 1990), the positions you have held. If the position you held in 1990 was one you started before 1990, you may list that position and the date you actually started on your submitted resume. If you did not hold any position in 1990, please begin with the first position you held after 1990. If applying as a NPC, please provide a description of the fundraising, program, and charitable functions of the nonprofit corporation.

FORM 3.2(A) BUSINESS OWNERSHIP EXPERIENCE FORM 3.2(B) MANAGEMENT AND/OR SUPERVISORY EXPERIENCE FORM 3.2(C) EMPLOYEE EXPERIENCE

Instructions

It is important that you supply complete and accurate information about all relevant business ownership, management, supervisory, and employment experience so that the BMV will be able to verify that experience from independent sources. Generally, proposers receive the most consideration for service as a deputy registrar, second most consideration for service as a business owner, third most consideration for service as a manager or supervisor, fourth most consideration as a deputy registrar employee without management experience, and least consideration for other employment experience without any supervisory or management experience. Be sure to include as much detailed experience possible within the submitted professional resume.

Nonprofit corporations must report only the businesses and activities conducted by the nonprofit corporation itself on Form 3.2(A) Business Ownership Experience. If the nonprofit corporation has operated a deputy registrar agency, that information should be entered and submitted on one Form 3.2(A) Business Ownership Experience. Any other business activities (fundraising, charitable activities, etc.) should also be entered and submitted on a separate 3.2(A) Business Ownership Experience. Use a separate Form 3.2 for each separate business activity performed by the NPC and a separate Form 3.2(A) for each separate business activity performed by the NPC.

<u>Form 3.2(A) Business Ownership Experience</u>. Deputy registrars, nonprofit corporations, county auditors, clerks of courts, and individuals should use this form to report on businesses actually owned and operated by them.

<u>Form 3.2(B) Management and/or Supervisory Experience</u>. Individuals, county auditors, and clerks of courts should use this form to report management and supervisory experience performed by them. Service as a county auditor or clerk of court qualifies as management and supervisory experience.

<u>Form 3.2(C) Employee Experience</u>. Individuals, county auditors, and clerks of courts should use this form to report all other employment that did not include management or supervisory authority.

FORM 3.2(A) BUSINESS OWNERSHIP EXPERIENCE

Instructions. Please fill out one of these forms 3.2(A) for each business you have owned. Do not use this form 3.2(A) for management, supervisory, or employee experience. If you have owned more than one business, submit a separate for 3.2(A) for each business owned. *Please make additional copies of this form as necessary*.

| Proposer's name | | Company na | ame | |
|---|----------------------------|------------------------|--------------------|------------------|
| Company address | | Cit | ty | |
| State_ | Zip | Telephone (|) | |
| Type of business (deputy | registrar, retail grocer | y, etc.) | | |
| Company's products and | or services | | | |
| BUSINESS OWNER - F | | | | |
| | | 0/ <u> </u> | | |
| | | % | | |
| 4. Is/was this busines | s profitable? | | No | Yes |
| 5. Is/was this busines | s your primary source | of income and support | ? No | Yes |
| 6. Do/did you directly | y hire, evaluate, train, a | and discipline employe | es? No | Yes |
| 7. Do/did you directly | y manage employees or | n a daily basis? | No | Yes |
| If you answered yo | es to question number (| 6, how many employee | es do/did you ma | nage? |
| 8. Have you ever dev | eloped a comprehensiv | ve business plan? | No | Yes |
| List at least one person, least one person to verific registrar or deputy registration. | y this experience, you | will not receive any | credit for it. (If | you are a deputy |
| Name | City | State | Zip D | aytime Phone |
| | | | (|) |
| | | | (|) |
| | | | (| 1 |

3.2(B) MANAGEMENT AND/OR SUPERVISORY EXPERIENCE

Instructions. Please fill out one of these forms 3.2(B) for each separate management or supervisory job you have held. Do not use this form 3.2(B) for business ownership or regular employee positions. Use a separate form 3.2(B) for each management or supervisory position that you have held. *Please make additional copies of this form as necessary*.

| Proposer's name | | Company name | e | |
|----------------------------|--------------------------|--|----------------|---------------------|
| Company address | | City _ | | |
| State | Zip | Telephone (|) | |
| Type of business (deputy | registrar, retail grocer | ry, etc.) | | |
| Management/supervisory | duties | | | |
| MANAGER OR SUPER | VISOR - Job title: | | | |
| 1. Title of position | | Не | ours worked | weekly? |
| 2. Dates this position | was held: From: mon | th yearT | o: month _ | year |
| 3. Do/did you directly | hire, evaluate, train, | and discipline employees? | No | Yes |
| 4. Do/did you directly | manage/supervise en | nployees on a daily basis? | No | Yes |
| If you answered ye | s to question number | 4, how many employees d | o/did you m | anage? |
| 5. Have you ever deve | eloped a comprehensiv | ve business plan? | No | Yes |
| least one person to verify | this experience, you | , who can verify this expe a will not receive any crea y list BMV employees to v | dit for it. (1 | If you are a deputy |
| Name | City | State | Zip I | Daytime Phone |
| | | | | |
| | | | , |) |

3.2(C) EMPLOYEE EXPERIENCE

Instructions. Please fill out one of these forms 3.2(C) for each and every separate job you have held as an employee. Do not use this form 3.2(C) for business ownership or jobs in which you had management or supervisory duties. Use a separate form 3.2(C) for each non-management and/or non-supervisory job held. *Please make additional copies of this form as necessary*.

| Proposer's name | | Company nar | ne | |
|---|-------------------------|-------------------------|---------------|----------------------|
| Company address | | City | | |
| State | Zip | Telephone (|) | |
| Type of business (deputy re | egistrar, retail grocei | ry, etc.) | | |
| EMPLOYEE - Job title: | | | | |
| Hours worked weekly | Job | duties | | |
| | | | | |
| Dates of this employment: | From: month | year To: | : month | year |
| Describe how and to what e | extent you provided | l high quality customer | service at tl | his position: |
| | | | | |
| | | | | |
| List at least one person, no least one person to verify registrar or deputy registrar | this experience, you | will not receive any ci | redit for it. | (If you are a deputy |
| Name | City | State | Zip | Daytime Phone |
| | | | | |
| | | | (|) |

3.3 CUSTOMER SERVICE EXPERIENCE

Instructions. Please give us a list of ideas you have to improve customer service at your deputy registrar agency. You will only receive full credit if you demonstrate sufficient customer service awareness.

A. This is a list of ideas I have to improve customer service at my deputy registrar agency if I am awarded a contract (Please be specific) and/or this is an example of something I have done as part of my job or business to improve services for my customers (Please be specific):

Form 3.3, Customer Service Experience (2025)

3.4 START-UP COST FUNDS ON DEPOSIT (Not required for County Auditors or Clerks of Court)

| Proposer's Name: | | |
|--|--|--|
| union. (Brokerage acco | unts, mutual funds, t amount must be eq | on deposit in a bank, savings and loan or credit stocks, lines of credit, credit cards, etc. are not qual to or exceed the amount listed as your total |
| | | |
| Account Owner's Nam | e: | |
| (Account must be own | ed by the Proposer | in the Proposer's individual or business name. er's spouse, if any, may appear on the account.) |
| | | |
| Bank Name: | | |
| Bank Address: | | Bank City: |
| Bank State: | Bank Zip: | Bank Phone: () |
| | | |
| Account Number: | | Total Funds on Deposit: \$ |
| (The total funds on deptotal start-up costs on F | | be equal to or exceed the amount listed as your |
| Bank or Teller's Officia | al Stamp: | |
| Teller's Signature: | | Date: |
| (Not valid withou | t official stamp of fir | nancial institution and signature of teller.) |

3.5 POLITICAL CONTRIBUTIONS REPORT

Instructions

<u>Instructions</u> You must report on the following page whether you and your immediate family together gave more than \$100.00 to any political party or to certain individual candidates during any one of the last three calendar years and so far this year.

"Immediate family" means you, a spouse residing with you, and any dependent children. You must add together all contributions you, your spouse, and your dependent children made to each separate party or each separate candidate during each calendar year.

"Political party" means each separate political party and includes any political action committee (PAC) and any "continuing association" which are connected to that political party. "Political party" includes all levels of that party, federal, state, county, and local.

"Candidate" includes both the candidate and any of that candidate's campaign committees. You must report only for candidates for the following offices: Ohio governor, attorney general, secretary of state, treasurer of state, auditor of state, state senator or state representative. You are not required to report any contributions to federal, county, local, or judicial candidates.

"More than \$100.00" means any amount exceeding \$100.00, starting with \$100.01. A contribution of exactly \$100.00 or less is acceptable. Contributions include the value of any "in-kind" contributions.

<u>County Auditors and Clerks of Court are exempt</u> from this requirement and need not file this Report of Political Contributions.

Nonprofit Corporations must submit one report for the nonprofit corporation itself and one report for the chief executive officer (C.E.O.) who has, or will have, primary responsibility for the nonprofit corporation's operation of the deputy registrar agency. There is only one copy of this report in this package. Nonprofit corporations must make a second copy and submit one copy for the nonprofit corporation itself and one for the C.E.O. who will be responsible for the operation of the deputy registrar agency.

| Name: | | |
|--|--|--|
| | | |
| Title (if officer of nonprofit corporation): | | |

(A nonprofit corporation must submit two separate reports: one for the nonprofit corporation itself, and one for its chief executive officer)

Did you and your immediate family together give more than \$100.00 to any of the following during any one of the years listed? You must place a check mark "\scriv" in the appropriate box, "yes" or "no" for each category and year separately.

| RECIPIENT | JAN 1 - DEC 31 2022 | | JAN 1 - DEC 31 2023 | | JAN 1 - DEC 31 2024 | | 2025 To Date | |
|--|------------------------|----|------------------------|----|------------------------|----|-----------------|----|
| | Yes | No | Yes | No | Yes | No | Yes | No |
| Democratic Party including PACs and Associations | | | | | | | | |
| Republican Party including PACs and Associations | | | | | | | | |
| Any other Party including PACs and Associations | | | | | | | | |
| Governor, Candidate and Committee | | | | | | | | |
| Attorney General, Candidate and Committee | | | | | | | | |
| Secretary of State, Candidate and Committee | | | | | | | | |
| Treasurer of State, Candidate and Committee | | | | | | | | |
| Auditor of State, Candidate and Committee | | | | | | | | |
| State Senator, Candidate and Committee | | | | | | | | |
| State Representative, Candidate and Committee | | | | | | | | |

Form 3.5, Political Contributions Report (2025)

3.6 PERSONNEL POLICY

A comprehensive personnel policy must be readily available and presented upon request. Items needing covered within the agency's comprehensive personnel policy are listed below.

Do you agree to provide a comprehensive personnel policy, if requested, that covers the listed items?

COMPREHENSIVE PERSONNEL POLICY MUST INCLUDE PROVISIONS FOR:

| HIRING EMPLOYEES WITH DEPUTY REGISTRAR AGENCY EXPERIENCE |
|---|
| EQUAL EMPLOYMENT OPPORTUNITY |
| EMPLOYEE TRAINING BY THE DEPUTY REGISTRAR |
| PARTICIPATION IN BMV PROVIDED TRAINING |
| DOCUMENTED PERIODIC EMPLOYEE PERFORMANCE EVALUATIONS |
| (ANNUAL AT A MINIMUM) |
| LIST OF GROUNDS FOR DISCIPLINE OR DISMISSAL |
| PROGRESSIVE DISCIPLINARY ACTION |
| DRESS CODE WITH LISTS OF ACCEPTABLE AND UNACCEPTABLE ATTIRE |
| POLICY FOR MAINTAINING PROFESSIONAL APPEARANCE |
| FRINGE BENEFITS |

3.7 SECURITY PLAN SUMMARY

If you are awarded a contract, you will be required to adopt a security plan to assure that agency employees, patrons, other citizens, equipment, and consigned inventory will be protected from harm (your plan should detail how you intend to address the items listed below).

If you are awarded a contract, do you agree to provide all of the following?

INTERIOR/EXTERIOR MOTION ACTIVATED SECURITY LIGHTS

| Yes | No |
|-----|----|
| | |

| ELECTRONIC ALARM SYSTEM |
|---|
| ALARM SYSTEM MONITORED 24 HOURS, OFF-SITE |
| ALARM SYSTEM REPORTS OFF-SITE IF WIRES ARE CUT OR TAMPERED |
| ADEQUATE ALARM MONITORED PANIC/HOLD BUTTONS |
| MOTION DETECTORS CONNECTED TO ALARM SYSTEM |
| ALARM MONITORED DOOR CONTACT ON ALL EXTERIOR DOORS |
| ALARM MONITORED CONTACTS ON ALL EXTERIOR WINDOWS |
| VIDEO RECORDING CAMERA SURVEILLANCE SYSTEM |
| A SAFE OR SECURE LOCKING CABINET |
| A SECURED STORAGE ROOM WITH ALARM MONITORED CONTACTS ON DOOR(S) AND |
| WINDOW(S) |
| A CROSS CUT SHREDDER |
| SECURELY LOCK ALL DOORS AND WINDOWS WHEN OUTSIDE BUSINESS HOURS |
| SMOKE, FIRED, AND CARBON MONOXIDE DETECTION DEVICES |

Note: For Deputy Provided Sites, the deputy registrar shall install and maintain an approved alarm system. At BMV Controlled Sites, either the BMV or the deputy registrar will install an approved alarm system, which will be maintained by the deputy registrar.

3.8 FACILITY MAINTENANCE PLAN SUMMARY

If you are awarded a contract you will be required to adopt a facility maintenance plan, including provisions for maintaining the deputy registrar agency premises. Your plan should detail how you intend to address the items listed below.

If you are awarded a contract, do you agree to be responsible for the following either on your own, through your lease or sublease, or by separate contract:

| | No | Yes | _ |
|--|------------|------------|-----------------|
| OUTDOOR BUILDING MAINTENANCE | | | |
| KEEP OUTDOOR AREA FREE OF TRASH AND DEBRIS | | | |
| PROVISION TO ASSURE PROMP SNOW AND ICE REMOVAL | | | |
| CLEANING INSIDE OF AGENCY INCLUDING EQUIPMENT | | | |
| PROVISION FOR INSIDE/OUTSIDE MAINTENANCE | | | |
| PROVISION FOR PROFESSIONAL CARPET/FLOOR CLEANING | (MIN. OF O | NCE A YEAF | (R) |
| PROVISION FOR REPAINTING AND/OR COSMETIC UPDATES | ` | | |

3.9 INVOLVED AND INVESTED IN YOUR BUSINESS

Instructions: Answer all of the following questions to the best of your ability. Please be concise and attempt to limit each answer to seventy-five (75) words or less. Include attachment(s) if more space is needed to answer any of the questions.

| 110 | or the questions. |
|-----|---|
| 1. | How do you plan to manage, be responsible, and be accountable for this business at all times? |
| 2. | How will you ensure that all laws, rules, guidelines and procedures are followed, at all times specifically with regard to issuing and renewing driver's licenses, identification cards, and vehicle registrations? |
| 3. | What measures will you put in place to detect, deter, and prevent fraud? |
| 4. | The Bureau of Motor Vehicles routinely issues new and/or revised policy and procedural changes through email broadcasts to the deputy registrars. How will you ensure that policies and procedures are communicated to the staff and followed on a daily basis? |

| 5. | How will you demonstrate good leadership to your employees? |
|----|--|
| 6. | How will you maintain a high level of professionalism each day in this business? |
| 7. | How do you intend to recruit and retain high quality employees? |
| 8. | How will you provide a safe, clean and friendly place to do business? |
| 9. | How would you deal with an irate customer? |

Form 3.9, Involved and Invested in Your Business, Page 2 of 3 (2025)

| 10. What training or advice do you, or will you, give to your employees for dealing with irate customers? |
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| 11. How will you meet the expectations of the Bureau of Motor Vehicles? |
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| 12. Why should the Bureau of Motor Vehicles consider you for a deputy registrar license agency contract? |
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3.10(A) AFFIDAVIT OF INDIVIDUAL (Not to be used by County Auditors, Clerks of Courts or Nonprofit Corporations)

| Co | ounty of : | | | | |
|------|---|--|--|--|--|
| Sta | ate of Ohio : | | | | |
| Ι, _ | , being first duly sworn, depose and say that: | | | | |
| 1) | I am submitting my proposal for appointment as deputy registrar in my own individual capacity, and not as an agent, representative, partner, or business associate of any kind whatsoever of any other person or persons; | | | | |
| 2) | If appointed, I will serve as a deputy registrar in my own individual capacity, and will not act as an agent, representative, partner, or business associate of any kind whatsoever of any other person or persons; | | | | |
| 3) | If appointed as deputy registrar, I will not assign my deputy registrar contract, in whole or in part, nor any of my deputy registrar's responsibilities to any other person or persons without the advance written consent of the Registrar; | | | | |
| 4) | 1) If appointed as a deputy registrar, I will fully comply with all requirements set forth by Registrar. I will not serve as an office manager of any deputy registrar agency other than own; nor will I permit any other deputy registrar, the spouse of any deputy registrar, or the parent, child, brother, or sister of any deputy registrar living in the same household as the deputy registrar to operate my deputy registrar agency, directly or indirectly. I understar that I may hire the spouse, parent, child, brother, or sister of any deputy registrar as a employee, provided that I maintain control of my deputy registrar agency; | | | | |
| 5) | To the best of my knowledge and belief, I am fully qualified to serve as a deputy registrar, and there is no provision of the Ohio Revised Code or the Ohio Administrative Code which would make me ineligible to serve as a deputy registrar; and, | | | | |
| 6) | I have caused to be prepared, have read, and take full responsibility for, all forms and documents submitted with this proposal. All information is true, accurate, and complete to the best of my knowledge and belief. This affidavit is submitted by me for the purpose of obtaining a deputy registrar contract. | | | | |
| Sig | gnature of proposer: | | | | |
| | nted/typed name of proposer: | | | | |
| | vorn to and subscribed in my presence by the above named | | | | |
| on | this day of, 2025 | | | | |
| No | otary Public | | | | |
| Pri | nted name of Notary Public: | | | | |
| | y commission expires: | | | | |

3.10(B) AFFIDAVIT OF COUNTY AUDITOR OR CLERK OF COURTS

(Not to be used by Individuals or Nonprofit Corporations)

| Co | ounty of : | | | |
|------------|---|--|--|--|
| Sta | ate of Ohio : | | | |
| Ι, _ | , being first duly sworn, depose and say that: | | | |
| 1) | I am submitting my proposal for appointment as deputy registrar in my official capacity as | | | |
| | of County, Ohio: | | | |
| 2) | If appointed, I will serve as a deputy registrar in my official capacity and not in my own individual capacity; | | | |
| 3) | If appointed as deputy registrar, I understand that my appointment as deputy registrar will terminate if I leave the office of County Auditor or Clerk of Courts and I will not assign m deputy registrar contract, except to a successor County Auditor or Clerk of Courts and with the advance written consent of the Registrar; and, | | | |
| 4) | To the best of my knowledge and belief, I am fully qualified to serve as a deputy registrar, and there is no provision of the Ohio Revised Code or the Ohio Administrative Code which would make me ineligible to serve as a deputy registrar; and, | | | |
| 5) | I have caused to be prepared, have read, and take full responsibility for, all forms and documents submitted with this proposal. All information is true, accurate, and complete to the best of my knowledge and belief. This affidavit is submitted by me for the purpose of obtaining a deputy registrar contract. | | | |
| Sig | gnature of proposer: | | | |
| Pri | inted/typed name of proposer: | | | |
| Sw | vorn to and subscribed in my presence by the above named | | | |
| | this day of | | | |
| No | otary Public | | | |
| Pri | inted name of Notary Public: | | | |
| M - | v commission evnires: | | | |

3.10(C) AFFIDAVIT OF A NONPROFIT CORPORATION

(Not to be used by Individuals, County Auditors or Clerks of Courts)

| Co | unty of : | | | | |
|------|--|--|--|--|--|
| Sta | ate of Ohio : | | | | |
| Ι, _ | , being first duly sworn, depose and say that: | | | | |
| 1) | I am duly elected or appointed (office held) | | | | |
| | for, a nonprofit corporation; | | | | |
| 2) | I am submitting this proposal for the appointment of said nonprofit corporation as a deputy registrar, and not as an agent, representative, partner, or business associate of any kind whatsoever of any other person, persons, or business; | | | | |
| 3) | If appointed the nonprofit corporation will serve as a deputy registrar in its capacity as a nonprofit corporation, and will not act as an agent, representative, partner, or business associate of any kind whatsoever of any person, persons, or business; | | | | |
| 4) | If appointed as a deputy registrar, the nonprofit corporation will not assign its deput registrar contract, in whole or in part, nor any of its deputy registrar's responsibilities to an other person or persons without the advance written consent of the Registrar; and, | | | | |
| 5) | If appointed as deputy registrar, the nonprofit corporation will fully comply with the requirement that no person, except the Registrar, shall operate or control, directly or indirectly, more than one deputy registrar agency at any time, except that I understand that a nonprofit corporation which provides automobile-related services may operate one deputy registrar agency in each county in which it offers other services; | | | | |
| 6) | To the best of my knowledge and belief, the nonprofit corporation is fully qualified to serve as a deputy registrar, and there is no provision of the Ohio Revised Code or the Oh Administrative Code which would make it ineligible to serve as a deputy registrar; and, | | | | |
| 7) | I have read the forms and documents submitted with this proposal. All information is true accurate, and complete to the best of my knowledge and belief. This affidavit is submitted for the purpose of obtaining a deputy registrar contract on behalf of the nonprofit corporation. | | | | |
| Sig | gnature of officer: | | | | |
| Pri | nted/typed name of officer: | | | | |
| Pri | nted/typed name of nonprofit corporation: | | | | |
| | vorn to and subscribed in my presence on this day of, 2025 | | | | |
| | etary Public | | | | |
| Pri | nted name of Notary Public: | | | | |
| | v commission expires: | | | | |